

Reflections on discharge process

*When people transition (discharge) from Dr. Gray's Hospital, what is currently working well in this process that you would like to take into a future vision?*

Identifying a persons needs

*Thinking about your current role,  
share an example of an interaction  
or something you do that you  
think a person (patient) would like  
to have more of.*

Identifying existing assets

*What is already working well from  
your experience in preventing  
people from an acute care  
admission?*

### Building an audience

*Think about a time when you had to communicate an unexpected care journey. How was this received and what helped you have the conversation?*